

# Robert A. Evans, Ph.D.

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## Offices Pinellas & Hillsborough Counties, FL

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## SUMMARY

- ❖ Over twenty-five years of experience in applied psychology & the behavioral sciences. Licensed School Psychologist by the *Florida Dept. of Health, Division of Medical Quality Assurance*; Certified Clinical Mental Health Counselor and National Certified Counselor, by the *National Board of Certified Counselors*; Registered Custody Evaluator by the *Professional Academy of Custody Evaluators*; Trained in *Comprehensive Child Custody Evaluations since 1996*; Trained in Forensic Examinations, Forensic Evaluations and Juvenile Justice, Guardianship Evaluations, Assessing Violence Risk in Juveniles and Advanced Child Custody Evaluations by the *University of South Florida, Dept. of Mental Health Law & Policy*; Trained in Interdisciplinary Collaborative Law.
- ❖ Consultant to the medical, legal and law enforcement community in Florida on Psychological and Educational matters; provided Critical Incident Stress Debriefings to victims of crime in the Central Florida area; consulted with Orange County Public Defender with cases involving arrest and incarceration of children, including Competency Assessments and Insanity Determinations as well as expert testimony; provided expert testimony for Workplace Violence cases; and conducted child custody evaluations and competency assessments as ordered by the courts.
- ❖ Certified Guardian ad Litem in 13<sup>th</sup> Judicial Circuit
- ❖ Trained Parenting Coordinator from USF, where such training meets the requirements of the new statute.
- ❖ Trained and Certified by the Florida Supreme Court in County and Family Mediation.
- ❖ Practiced in a wide variety of areas including: individual, group & family counseling; psychological & educational evaluations; development, delivery & evaluation of staff development workshops; approved sponsor of continuing education for psychologists by the American Psychological Association.
- ❖ Approved by numerous legal bars across the U.S. to provide Continuing Legal Education to attorneys on Parental Alienation Syndrome (i.e., FL, NY, CA, CN, GA, NC, MN, WA, OR, ID)
- ❖ Contracted as Medical Expert for the U.S. Social Security Administration for more than 10 years.
- ❖ Managed training and training related activities for the: U.S. Departments of Transportation; Energy; Internal Revenue; Defense, and the U.S. Postal Service; other training programs presented to: Allied Signal; AT&T; CIGNA Insurance; Crum and Forster; Kennedy Space Center; Public Schools in the Counties of: Citrus; Clay; Flagler; Hillsborough; Orange; Pinellas; Seminole; and Volusia; and Tampa General Hospital.
- ❖ Certified Clinical Hypnotherapist by the *National Board of Certified Clinical Hypnotherapists*; trained in Community Crisis Response Team interventions by the *National Organization for Victim Assistance* as well as Critical Incident Stress Debriefings
- ❖ Qualified as Expert and given sworn testimony in New York, Pennsylvania and Georgia and the following Florida County Circuit Courts: Dade, Duval, Flagler, Hillsborough, Manatee, Marion, Martin, Orange, Osceola, Palm Beach, Pinellas, Putnam, Seminole, Volusia, and Walton.
- ❖ Publications in the fields of Forensic Psychology, Educational Psychology, Human Factors, Training and Training Research.

## EDUCATION

Ph.D. The Catholic University of America, 1982; Educational Psychology and Evaluation  
Prof. Dip. St. John's University, 1974; School Psychology  
M.S. St. John's University, 1972; School Psychology  
B.A. Long Island University, 1971; Psychology

## EMPLOYMENT HISTORY

2006 – Pres: School Psychologist Pinellas County Public Schools  
2008 – Pres: President, The Center For Human Potential of America (private practice)  
1999 - 2008: President, A Center for Human Potential (private practice)  
1999 - 2005: Part-time School Psychologist, Volusia County Public Schools  
1988 - 1999: Director, Alternatives: A Center for Caring, (private practice)  
1989 - 1991: Executive Director, Greenhouse Family Counseling Center  
1987 - 1989: Director Special Projects, Eagle Technology, Inc.  
1981 - 1987: Senior Research Psychologist, U.S. Army Research Institute;  
Supervisory Psychologist, U.S. Naval Training Systems Center;  
Division Director, Defense Training and Performance Data Center  
  
1979 - 1981: Senior Scientist, Science Applications, Inc.  
1977 - 1979: Senior Scientist, Allen Corporation of America  
1974 - 1977: School Psychologist & ESE Program Eval. Specialist, Fairfax County, VA,  
1973 - 1974: Youth Consultant, Bd. Cooperative Ed. Services  
1972 - 1973: Psychologist, Staten Island Developmental Ctr., (Willowbrook State School)  
1970 - 1971: Family Assistance Counselor, Francis Lewis High School

## ADDITIONAL

2007 – 2007: Adj. Prof., Eckerd College – Program for Experienced Learners  
1997 – 2004: Adj. Prof., Webster U. – Graduate Mental Health Counselor Program  
1999 - 2000: Adj. Prof., U. of Central FL – Graduate School Psychology Program  
1997 - 1998: Adj. Prof., Valencia Community College  
1989 - Pres: Allied Health Professional: Orlando Regional Hospital  
1993 - 1996: Adj. Prof., Seminole Community College  
1991 - 1993: Adj. Prof., Bethune-Cookman College  
1989 - 1994: Allied Health Professional: Florida Hospital  
1988 - 1991: Consultant to Interact Counseling Associates  
1982 - 1984: Professional Counselor, Private Practice, VA  
1976 - 1976: Visiting Lecturer, Marymount College of VA  
1974 - 1975: Instructor, Northern VA Community College  
1972 - 1975: Vice President, Actualization, Inc.  
1973 - 1974: Therapist, New Hope Guild  
1965 - 1968: U.S. Army Military Intelligence Coordinator

## PROFESSIONAL AFFILIATIONS (past & present)

American Academy of Custody Evaluators	Fl. Association for Counseling & Development
American Assoc. for Counseling and Development	FL Association of School Psychologists
American Bar Association	FL Bar, Family Law Associate Member
Associate Member	Green Cross Projects
American College of Forensic Examiners	International Critical Incident Stress Foundation
American Psychological Association:	International Academy of Collaborative Professionals
Am. Psychology-Law Society	International Assoc. of Chiefs of Police: Police Psychological Services Section
Division of Child, Youth and Family Services	Nat. Association of School Psychologists
Division of Family Psychology	Nat. Speakers Association
Division of School Psychology	Nat. Organization for Victim Assistance
Association for Conflict Resolution	Professional Academy of Custody Evaluators
Association of Family Court & Community Professionals	
Association of Traumatic Stress Specialists	
FL Academy of Professional Mediators	

*Dr. Evans received his Ph.D. in Educational Psychology and Evaluation from The Catholic University of America in 1982, and his Master's degree in School Psychology from St. John's University in 1972. In addition, he holds a Professional Diploma in School Psychology also from St. John's University (1974). He is a Certified Clinical Mental Health Counselor and a National Certified Counselor by the National Board of Certified Counselors and a certified School Psychologist in New York and Florida. He is presently a Licensed School Psychologist in Florida. Dr. Evans' experience includes over 30 years in such areas as group, individual and family counseling, psychological evaluations, training and human resource development, education, behavioral science research and forensic psychological services.*

*In 1971 Dr. Evans was a family counselor for the City of New York. There he provided services to both individuals and families concerning behavior related problems. He was also affiliated with the New Hope Guild where he provided individual and family counseling as a mental health therapist. At that time he collaborated on the development of a program called Family Actualization through Research and Education (FARE). FARE, a structured family program, fostered such skills as behavior management, interpersonal communication, problem solving, goal setting, decision making, and positive mental attitude. FARE helped many families strengthen these skills and grow as individuals while learning to improve as an intact unit. From 1972 to 1975, Dr. Evans served as Vice President of Actualization, Inc., where he continued to instruct and supervise other professionals in group process and their applications of the FARE program.*

*In 1972, Dr. Evans provided mental health services as a psychologist at the Willowbrook State School. This included administration of a full range of psychological assessments to physically and mentally handicapped children and adults of all ages. He also provided individual counseling to this population. Working with residents and their families, he helped many individuals transition from an institutional environment to family settings. Subsequent to Willowbrook, Dr. Evans became associated with the Drug Information and Service Center of the Board of Cooperative Educational Services on Long Island, New York in 1973. There he participated in a unique program of providing consultative counseling services to the local schools and community under the direction of Dr. Wayne Dyer. Dr. Evans applied Rational Emotive Psychotherapy, under the supervision of Dr. Dyer.*

*From 1974 to 1977, he provided psychological services in the schools of Fairfax County, Virginia. In addition to administering psychological evaluations, he conducted individual counseling, and provided in-service staff development to professional school counselors and other educational staff. Also, in Fairfax County, Dr. Evans was the Evaluation Specialist for the Division of Special Education. He was responsible for evaluating the services provided to children of all handicapping conditions, including programs for the emotionally disturbed, mentally handicapped, learning disabled, visually impaired, hearing impaired, physically handicapped and pre-school handicapped. He established the testing program administered by over 2,000 teachers for over 13,000 handicapped students.*

*In 1974 he instructed Introduction to Psychology at Northern Virginia Community College and in 1976 he taught Pupil Evaluation at Marymount College of Virginia. During the summer of 1976 he was a consultant to the Virginia Early Education Project, a state-wide special education program for identifying handicapped pre-school children.*

*Dr. Evans has been associated with several major consulting firms which conducted research and development in the behavioral sciences for government and industry. From 1977 to 1979 he was a senior scientist with the Allen Corporation of America in Alexandria, VA. There he provided services in behavioral, educational and human factors research. His efforts included development of human resources training programs for the U.S. Department of Transportation and field evaluation of Virginia's Prince William County year-round educational system. From 1979 to 1981, Dr. Evans served as a senior scientist with the Behavioral Science Research Center of Science Applications, Inc. There he planned and directed studies in human learning as well as productivity improvement research for the US Army, and developed skill enhancement programs for the U.S. Department of Energy.*

*As a licensed professional counselor in Fairfax, VA from 1982 to 1984, he offered counseling services to individuals, groups and families. In addition, Dr. Evans also provided personal and educational counseling services to the Computer Learning Center, Springfield, VA and family counseling through the Northern Virginia Mental Health Association.*

*From 1981 to 1987, Dr. Evans has been affiliated with the U.S. Department of Defense (Army Research Institute for the Behavioral and Social Sciences; Naval Training Systems Center; and the Defense Training and Performance Data Center) in managing training and training research activities. His career has been marked by progressively greater management responsibilities from bench level scientist, team leader, supervisory psychologist, to Deputy Director of the Defense Training and Performance Data Center of the Office of Secretary of Defense. He has been responsible for supervision and management of professional staff consisting of psychologists and educational specialists engaged in research and development of training and education valued over \$25 million. Of particular interest was the application of state-of-the-art artificial intelligence technology to training and education.*

*From 1987 to 1989, Dr. Evans was the Director, Special Projects, of Eagle Technology, Inc. Here he directed projects which enhanced the effectiveness of public education by using instructional technology such as interactive videodiscs and satellite telecommunications with full motion video broadcasts. He developed the prototype operational educational network which linked the 10 southeastern states into a telecommunications consortium in order to share scarce resources in math, science and vocational education. He also taught undergraduate level courses at Bethune-Cookman College in Daytona Beach Florida. The courses he taught included: Introduction to Psychology, Counseling and Psychotherapy, Life Span Human Development, Abnormal Psychology, Industrial Psychology, and a seminar on Family Relations and Child Management. He also taught similar courses at Seminole and Valencia Community Colleges in Central Florida.*

*Dr. Evans now practices privately as a licensed School Psychologist, Parenting Coordinator and Child Custody Evaluator in Palm Harbor, FL. He provides direct services to the general public, consulting with the local medical and legal community in the areas of Parenting Plans & Timesharing, Divorce Counseling, Litigation Consulting and Parenting Coordination, Parent Alienation and Parent Alienation Syndrome and Collaborative Law practice. In addition, he has served as a Medical Expert under contract with the U.S. Social Security Administration where he provided expert witness testimony regarding disabilities, functional limitations and vocational opportunities and placement recommendations for adults and children. He also provides forensic services and has been qualified as an expert witness on numerous occasions where he testified regarding: Parenting Plans & Timesharing (formerly referred to as Child Custody) Evaluations; Competency To Stand Trial; Family and Marital Relationships; Educational Psychology; Personality; Attention Deficit Hyperactivity Disorder; Specific Learning Disabilities; School Psychology; Psychology; Psychological Assessments; and Educational Due Process Procedures. In addition, he has instructed in Anger and Aggression Management and Violence Prevention, and has consulted with local law enforcement agencies, schools and businesses, U.S. Postal Service, and others throughout the U.S. He has conducted Critical Incident Stress Debriefings to victims of crime and has been trained by the National Organization for Victims Assistance in community crisis response intervention. He was an adjunct faculty for Webster University where he taught graduate school programs in Theories of Personality, Psychopharmacology, Business of Counseling and Alternative Psychotherapies. Dr. Evans also provides Continuing Legal Education to attorneys on Parental Alienation Syndrome. He has been approved by a number of legal Bars across the U.S. to provide 5 CLE hours to attorneys. He is also approved by the American Psychological Association to provide continuing education to psychologists throughout the U.S. In addition he is one of the authors of a new diagnosis being considered for entry into the DSM-V.*

## **PRESENTATIONS**

*Critiquing Parenting Plans & Timesharing Evaluations, The Commentator, Family Law Section of the FL Bar, Summer, 2011*

*Parenting Plans & Timesharing Evaluations, The Commentator, Family Law Section of the FL Bar, Fall, 2010, Publication Pending.*

*Don't Ask Don't Tell: A Potential Forensic Dilemma, Summer, 2010, FL Chapter of Association of Family & Conciliation Courts Newsletter*

*Parental Alienation, DSM-5, and ICD-11, W. Bernet, M.D. Ed., Contributing author, Charles B. Thomas, Springfield, IL, 2010*

*Parent Alienation: Unrecognized Abuse, October 29, 2009, FL Assoc. of School Psychologists*

*Parent Alienation, April 13, 2007, Invited Speaker, Pinellas County School Psychologists*

*Litigating Parental Alienation Syndrome: More Practice Tips, March 21, 2007, Invited Guest Speaker, 2007 Family Law Update, Clearwater Bar Association, Clearwater, FL.*

*Parental Alienation Syndrome, December 1, 2006, Invited Guest Speaker, Annual Divorce Law Seminar for Mental Health Professionals, Boca Raton, FL.*

*Parental Alienation Syndrome*, October 27, 2006, Continuing Legal Education Approved by the FL Bar, Clearwater FL.

*Parental Alienation Syndrome*, September 20, 2006, Presentation to the Family Law Section of the Clearwater Bar, FL.

*Parental Alienation Syndrome*, September 12, 2006, Presentation to the Family Law Section of St. Petersburg Bar, FL.

*Parental Alienation Syndrome*, September 7, 2006, Continuing Legal Education to Hillsborough Bar, FL. approved by the FL Bar,

*Treatment Considerations with Children Diagnoses with PAS*, **The Florida Bar Journal**, Vol. 80, No. 4, April, 2006. pp. 69 – 72.

*Parental Alienation Syndrome*, October 19, 2005 Continuing Legal Education to the Family Law Network of the 18<sup>th</sup> Judicial Circuit, Melbourne, FL.

*Parental Alienation Syndrome*, January 25, 2005 Continuing Legal Education approved by the Florida Bar, CITRUS Club, FL.

*Parental Alienation Syndrome*, February 4, 2005 to March 3, 2005, Continuing Legal Education approved by the Florida Bar.

*Parental Alienation Syndrome*, October 19, 2004 to December 9, 2004, Continuing Legal Education approved by the Florida Bar.

*Neurophysiology of Learning*, Florida Conference of Seventh Day Adventists, Office of Education, September 25, & 26, 2001.

*Attention Deficit Hyperactivity Disorder*, FL Conference of Seventh Day Adventists, Office of Education, September 25, 2001.

*Enhancing Well Being: Learning New Things*, Crum and Forster, Lake Mary, FL, June 13, 2001.

*Violence in the Workplace*, NASA Hqs., Kennedy Space Center, FL, June 12, 2001.

*Learned Optimism*, CIGNA Insurance Company, Altamonte Springs, FL and Lake Mary, FL. April 20, 2001.

*Proactive Security Measures: Preventing Violence in the Workplace*, FL Hotel & Motel Assoc., Daytona Beach, May 8, 2001.

*Workplace Violence*, Central Florida Association for Industrial Security, January 26, 2001.

*Take a Proactive Approach to Protecting Your Company and Employees From workplace Conflict and Violence*, *Personnel Law Update 2000*, by Council Education in Management, May 17, 2000.

*Leadership Communication*, Pinellas County Schools, Clearwater, FL, May 4, 2000.

*Conflict Resolution and Communication Skills*, RMC Industries, Lakeland, FL April 4, 2000.

*Leadership Communication*, Pinellas County Schools, Clearwater, FL, April 6, 2000.

*Stress Awareness*, Fineall Group, Daytona Beach, FL April 12, 2000.

*Supervision and Leadership Skills*, RMC Industries, Lakeland, FL March 21, 2000.

*Preventing Aggression/Violence in our Schools*, Second Joint National School/Community Conference on Youth Violence and Substance Abuse; Orlando, FL, November 18, 1999.

*Stress Awareness*, Tampa General Hospital, November 19, 1999.

*Stress Management*, Tampa General Hospital, November 19, 1999.

*Dealing with Difficult People*, Tampa General Hospital, November 12, 1999.

*Communication Skills*, Tampa General Hospital, November 12, 1999.

*Violence Prevention in the Schools*, A Presentation To The Elementary Educators of Central Dauphin School District, Harrisonburg, PA, August 26, 1999.

*Aggression Management/Violence Prevention*, US Postal Service, Central Plains District, Omaha, Nebraska March 9 to 12, 1999, February 7 to 12, 1999, February 1 to 6, 1999.

*Violence in the Workplace*, Allied Signal, Kennedy Space Center, FL, June 17, 1998.

*Managing Change*, Allied Signal, Kennedy Space Center, FL, June 17, 1998.

*Individual Differences and How to Teach to Them*; The Diocese of Orlando; Melbourne, FL, February 13, and March 20, 1998.

*Aggression Management/Violence Prevention*, US Postal Service, Central Plains District, Omaha, NB October 19-23, 1998.

*Aggression Management/Violence Prevention*, US Postal Service, Central Plains District, Lincoln and Omaha, NB September 28 to October 3, 1998.

*Attention Deficit Hyperactivity Disorder: A Counseling Perspective*; Child Guidance Ctr, Jacksonville, FL, August 22, 1997.

*Classroom Management Techniques*: A Presentation to Faculty of Seminole Community College, August 22, 1994.

*Classroom Interventions for Children with Attention Deficit Hyperactivity Disorder*: A Presentation for the Instructional Staff of Lake Orienta Elementary School, Seminole County, FL, September & October 1994.

*Violence Youth and Us*: A Presentation to Senator Gary Siegel, Chair, Senate Select Committee on Juvenile Justice Reform; Invited presentation to the Florida Senate Committee on Juvenile Justice Reform; Orlando, FL January 7, 1994.

*Attention Deficit Hyperactivity Disorder: What it is, How do you know a child has it, and What can you do about it*; Invited presentation to Flagler County Public Schools; Flagler County, January 20, 1994.

*Classroom Management Techniques for Children with Specific Learning Disabilities*; Invited presentation to the Florida Association of Children with Learning Disabilities; Orlando, FL January 18, 1993.

*Interventions for Students with Attention Deficit Hyperactivity Disorder*; Invited presentation to Seminole County Public Schools Elementary Guidance Counselors; February 20, 1993.

*Attention Deficit Hyperactivity Disorder*; Invited presentation to the Florida Staffing Specialists Annual Meeting; Bradenton, FL, April 27, 1993.

*Attention Deficit Disorder Training Session*; Citrus County Public Schools; Citrus County, FL, April 9, 1992.  
*Enriching Your Child's Self-Esteem*: to Pre-K Exceptional Parents, Seminole County Public Schools; February 20, 1992.  
*ADHD*; to the Regional Meeting of Staffing Specialists of Central FL, Daytona Beach, FL, January 10, 1992.  
*Enhancing Self Esteem in Children*; Invited presentation to the Central FL Association for Children with Learning Disabilities; Orlando, FL, January 23, 1992.  
*Medical, Legal and Psycho-Educational Aspects of Attention Deficit Hyperactivity Disorder*; Presentation to the Annual Conference of the Florida Association of School Psychologists, St. Petersburg, FL, November 1991.  
*Behavior Management Strategies, Inappropriate Behaviors & Self-Esteem*; The Sch. Bd. of Seminole County, FL, April, 1991.  
*Disciplining Children*; Invited Presentation to the parents of Wekiva Presbyterian Church, March, 1991.  
*ADD-Hyperactivity*, Invited Presentation to Laurel Oaks Hospital Parenting Institute, January, 1991.  
*The Difficult Child: A Partnership in Care*; To General Public sponsored by West Lake Hospital, March 15, 1990.

### Selected Continuing Education – Last 12 Years

Date	Workshop	Hours	Sponsor
10/29/2010	Work Product Reviews & Children's Best Interest	1.5	AFCC: Martindale & Gould
10/29/2010	The Use and Misuse of Expert Witnesses	1.5	Mitnick, Lach & McGrath
10/29/2010	Use of the Forensic Mental Health Professional as a Litigation Consultant	1.4	AFCC: Carter, Kuehnle & Ferriter
10/28/2010	Using the MMPI-2-RF in Child Custody Evaluations	5.5	AFCC: Ben-Porath & Flens
10/6 to 10/7/2010	Interdisciplinary Collaborative Law Training	14	Lone Star Collaborative Law Trainers
8/27 to 8/29/2009	Parent Coordination Training	24	USF
11/14 & 15/2008	Parenting Plans & Time-Sharing	10	Hillsborough Bar & USF
5/28 & 20/2008	Forensic Applications of MMPI-2, Part 1 & 2	12	Kent State U.
11/9/2007	Forensic Evaluation & Juvenile Justice	6.5	USF
11/7/2007	Developmental Pathways to Conduct Disorder	5.25	USF
10/24/2007	Mental Health Practice Error Vignettes	2	Programming Services CE
10/13/2007	Collaborative Law	7.75	USF
4/14 & 15/2007	Parental Alienation Workshop 2007	12	PsyCare, Inc.
2/16/2007	Legal and Ethical Issues	6	Dr. T. Oakland
9/21 & 22/2006	Critical Incident Stress Management	10	Int. Critical Incident Stress Foun.
10/10/2006	Psychosexual Evaluation	6	William Crew, MA
8/21/2006	Intro. To the Incident Command System	3	FEMA
8/22/2006	National Incident Management System	3	FEMA
5/5/2006	Cognitive Behavior Therapy & Building Resilience in Children	6	FASP
10/20/2006	ADHD & Asperger's Syndrome	3	Dr. E. Tridas
10/10/2006	Keeping Children Safe	3	William Crew, MA
10/28 & 29/2005	Rotating Custody, Bounds of Advocacy, Advanced Topics for Custody Evaluators	6	AFCC
8/26 & 27/2005	Ethics in the Context of Business Mediation, Domestic Violence	2.2	DRC
4/29/2005	Pro Se Divorce Mediation	8	M. Cohen, J.D.
1/29/2005	Parenting Coordination Training	20	USF
2/8/2004	Family Mediation Training	40	Mediation Training Gp Inc.
1/9/2004	Training The Trainer	8	Psych. Services for Adults
1/8/2004	Executive Coaching & Impulse Management	8	Psych. Services for Adults
1/7/2004	Advanced Anger Management	8	Psych. Services for Adults
11/13/2003	Adult Anger Management	8	Psych. Services for Adults
11/12/2003	Adolescent Anger Management	8	Psych. Services for Adults
11/8/2003	Domestic Violence	1	FASP
4/24/2003	HIPPA for Psychologists	4	APA
2/28/2002	Preserving the Reliability of Children's Testimony: Update on Cognitive & Social Considerations in Taking Statements from Children	6.5	USF
10/5/2001	Assessing and Managing Violence Risk	6.5	USF
10/4/2001	Advanced Topics in Child Custody Evaluation	6.5	USF
9/14/2001	Florida Forensic Examiner Training	14	USF
1/13/2001	Domestic Violence Issues for Healthcare Professional	2	Valencia Com. Col.
7/21 – 24/1999	School Crisis & Youth Violence	8	FASP
7/22/1999	Risk Management with Potentially Dangerous Patients	9	APA
2/1/1999	Domestic Violence: Update for the Counselor	1	Med. Ed. Gp.
2/27/1998	Certified Instructor in Aggression Management	40	Ctr. For Aggression Mgt. t
7/11/1997	National Community Crisis Response Team Training	40	Nat. Organ. For Victim's Assist.

**REFERENCES:** *Will be furnished upon request*